

# MALINDA DISSANAYAKAGE

289-697-8914

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St. Catharines, ON

UI/UX Portfolio

Design & Animation Portfolio

Photography Portfolio

## PROFESSIONAL SUMMARY

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Creative Interaction Designer with expertise in UI/UX Design, 3D Design & Animation, Photography & Cinematography, and IT. Adept at leveraging a diverse skill set to drive design excellence, from crafting intuitive interfaces and immersive animations to capturing high-quality visual assets. Passionate about harnessing the latest technologies to solve complex design challenges and elevate user engagement. Committed to collaborating with cross-functional teams to transform visionary concepts into impactful digital solutions.

## EXPERIENCE

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### Shopify Retail via Accenture - St. Catharines

Mar 2024 - Present

*Help Desk Tier 2 Associate*

- Troubleshoot back-end issues for the Shopify POS system.
- Assist merchants with their Shopify inquiries.
- Shopify Hardware processes and troubleshooting.
- Technical troubleshooting with products and with Shopify Admin.
- Mentor and Coach colleagues on best practices for Shopify.

### WellnessMed Supply Inc - Remote

May 2022 - Apr 2024

*Freelance Designer & Developer*

- Manage and update company's website.
- Create unique User Interfaces and User Experiences for customers.
- Develop engaging visuals and Social Media content to promote company products.

### Evertz Microsystems - Remote

May 2021 - Sep 2021

*UI/UX Designer (Internship)*

- Client-based UX/UI Design & Development projects.
- Developing visually compelling graphics tailored to captivate and engage users.
- Designing user-friendly experiences to enhance viewer engagement across platforms.
- Conducting comprehensive research and analysis to clients on their projects.

### EdKent Media - Remote

Jun 2020 - Sep 2020

*Jr. Graphic Designer (Internship)*

- Executing client-focused visual and web design projects to enhance user engagement.
- Designing visually-appealing graphics to enhance social media presence.
- Facilitating workshops and meetings to effectively collaborate with clients.

## EDUCATION

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### **Sheridan College - Oakville, ON**

Sep 2018 - Arp 2022

#### *Bachelor of Interaction Design*

- Through in-depth research, ideation and problem solving, learning how to design successful interactive digital products.
- Learn a structured approach to solving design problems that's grounded in research and testing. Approach solutions with empathy and humility, using tools from an equity, diversity and inclusion position to enhance your final design.
- User Interface Design (UI), User Experience Design (UX), Visual Design, Research, Wireframing & Prototyping, Product Design, etc.

### **Sheridan College - Oakville, ON**

Sep 2016 - Arp 2017

#### *Art Fundamentals*

- The basic building blocks of art, including line, shape, form, space, color, value, and texture. These elements are used to create compositions and convey meaning.
- Understanding how colors interact, including the color wheel, color harmony, and the emotional impact of different color schemes.
- The arrangement of visual elements within a work of art to create a cohesive and engaging piece. This involves understanding focal points, rule of thirds, and the overall structure of the artwork.

## CERTIFICATIONS

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### **Medical Terminology Certificate**

June 2023

#### *St. John Ambulance*

### **CPR / AED / First-Aid**

May 2023

#### *National CPR Foundation*

### **TCPS 2: CORE**

October 2018

#### *Government of Canada*

## SKILLS

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- **Design & Tools:** Adobe Creative Suite, Blender, Unreal Engine
- **Prototyping & Design Systems:** Experience with prototyping and design system development
- **Collaboration:** Strong teamwork and cross-functional collaboration
- **Problem Solving:** Effective at troubleshooting and resolving complex issues
- **Communication:** Excellent ability to articulate design decisions and solutions
- **Attention to Detail:** High level of precision and pride in design execution
- **Technical Skills:** Microsoft Office, technical support and troubleshooting

REFERENCES AVAILABLE UPON REQUEST